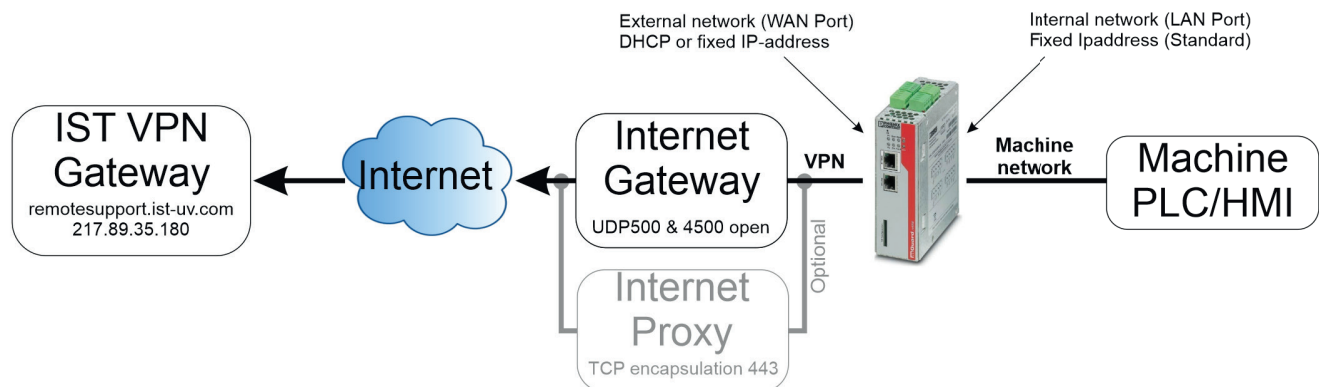


IST REMOTE ACCESS

USER QUESTIONNAIRE

The following data is required for the mGuard router configuration of the planned IST Remote Access connection to the Internet using the machine network.



FINAL FACILITY LOCATION IST REMOTE ACCESS

Name _____

Street, house number _____

State / ZIP / City _____

CONTACT PERSON

Name _____

Email _____

Phone _____

I agree to the processing of the necessary personal data for the purpose of remote maintenance by IST METZ GmbH & Co. KG.

CONFIGURATION UDP/TCP

The mGuard can use two different ways to establish the connection. With direct access, the UDP ports 500 & 4500 must be opened continuously for outgoing IPsec traffic (firewall, proxy, etc.). If you choose TCP encapsulation, TCP port 443 is used.

- direct access IPsec (UDP Ports 500 & 4500)
- TCP encapsulation (Port 443) → if necessary, fill out proxy settings completely

Proxy IP/DNS

Proxy Port

Proxy User

Proxy Pass

CONFIGURATION EXTERNAL NETWORK

Select the external IP mode. The selection ‚dynamic IP‘ means that the mGuard has a IP address is assigned by the customer network via DHCP. However, if you select ‚static IP‘, the mGuard requires a fixed IP address in the customer network.

- dynamic IP address (DHCP)
- static IP address → fill out network settings

WAN IP

Netmask

DNS Server

Standard Gateway

CONFIGURATION INTERNAL NETWORK

The IST Remote Standard IP in your machine network is:

- **IP** 10.0.1.0
- **Netmask** 255.255.255.0

∞ WE HAVE THE CURE

IST METZ GmbH & Co. KG
Lauterstraße 14-18 | 72622 Nürtingen | Germany
Tel.: +49 7022 6002-0 | Fax: +49 7022 6002-76
E-Mail: info@ist-uv.com

IST France Sarl | info@fr.ist-uv.com
IST (UK) Limited | info@uk.ist-uv.com
IST America – U.S. Operations, Inc. | info@usa.ist-uv.com
IST Italia S.r.l. | info@it.ist-uv.com
IST Benelux B.V. | info@bnl.ist-uv.com

IST METZ UV Equipment China Ltd. Co. | info@cn.ist-uv.com
UV-IST Ibérica SLU | info@es.ist-uv.com
IST Nordic AB | info@se.ist-uv.com
IST METZ SEA Co., Ltd. | info@th.ist-uv.com